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ABSTRACT

The present invention provides a unique system and method that mitigates viewing potentially offensive or spam-like content such as in a preview pane. In particular the system and/or method involve assigning a junk score to a message and then determining an appropriate treatment of the message based on its junk score. Messages with junk scores that exceed a challenge threshold can be hidden from a message listing such as in the user's inbox while a challenge is sent to the message sender. Upon receiving a validated and correct response from the sender, the message can be released or revealed to the user in the user's inbox. Content associated with messages with junk scores that exceed a blocking threshold can be blocked from view in a preview pane. Explicit user input can be required to unblock the content.